# 2017-2018 Assessment Cycle UC\_Upward Bound II

### **Mission (due 12/4/17)**

#### **University Mission**

The University of Louisiana at Lafayette offers an exceptional education informed by diverse worldviews grounded in tradition, heritage, and culture. We develop leaders and innovators who advance knowledge, cultivate aesthetic sensibility, and improve the human condition.

#### **University Values**

We strive to create a community of leaders and innovators in an environment that fosters a desire to advance and disseminate knowledge. We support the mission of the university by actualizing our core values of equity, integrity, intellectual curiosity, creativity, tradition, transparency, respect, collaboration, pluralism, and sustainability.

#### **University Vision**

We strive to be included in the top 25% of our peer institutions by 2020, improving our national and international status and recognition.

#### College / VP and Program / Department Mission

#### Mission of College or VP-area

Provide the mission for the College or VP-area in the space provided. If none is available, write "None Available in 2017-2018."

MISSION – University College provides an academic environment to facilitate the matriculation of a diverse population of intellectually-capable undergraduate students: wishing to pursue a unique and coherent interdisciplinary program of study in an area in which there does not exist an established curriculum; who initially selected a major for which they lack the interest or preparation necessary for success, but possess a specific and attainable career development plan; or who are transitioning into other colleges and pursuing the academic requirements necessary for admission into their preferred major. In meeting the needs of these students, University College promotes retention at the University of Louisiana at Lafayette, collaborates with other colleges to elevate to the collective quality of campus learning, and enables and empowers students to achieve success in their chosen field of graduate study and/or occupation. Indeed, a distinguishing characteristic of the college is its program of intensive developmental initiatives geared toward enhancing student accomplishment.

VISION – To become a college of choice for incoming freshmen desiring to pursue an individualistic multidisciplinary curriculum founded in a strong core of liberal education that imbues students with broad knowledge, transferable skills, and a strong sense of civic duty.

#### Mission of Program / Department

Provide the program / department mission in the space provided. The mission statement should concisely define the purpose, functions, and key constituents. If none is available, write "None Available in 2017-2018."

The mission of University of Louisiana at Lafayette Upward Bound program is to prepare students for college and lifelong learning and to instill the ideas of achievement in all aspects necessary to succeed at the college level. The mission also includes building an atmosphere that enhances positive self-esteem while fostering unity and collaboration. In addition, the Upward Bound program aims to increase the rates at which participants complete secondary education, enroll in, and graduate from institutions of post-secondary education. The Upward Bound program provides students and staff with a sense of belonging, pride, personal responsibility and a deep commitment to give back to the larger community. Our educational community provides curriculum opportunities for academic accomplishment, for self-governance, for individual and group empowerment as well as for personal and cultural growth. The project's overall goal is to ensure that

participants successfully complete high school and enter and graduate from a program of post-secondary education.

#### **Attachment (optional)**

Upload any documents which support the program / department assessment process.

# **Assessment Plan (due 12/4/17)**

Assessment Plan (Goals / Objectives, Assessment Measures and Criteria for Success)

#### **Assessment List**

Goal/Objective	Conduct a Summer Bridge program to prepare Upward Bound first-time freshman for transition to college in order to increase their enrollment in college the following fall.(Imported)				
Legends	OO - Outcome/Objective (ad	ministrative units);			
Standards/Outcomes					
Acceptant					
Assessment Measures					
	Assessment Measure	Criterion	Attachments		

Provide enhanced academic support services: workshops during summer Bridge (study skills, financial maid,university policy) for participants so that they are prepared to persist in college from the fall semester following graduation to the following semester(Imported)					
OO - Outcome/O	OO - Outcome/Objective (administrative units);				
Assessment Measure	Criterion	Attachments			
Indirect - Survey - students	Continued participation in program activities. Successful completion of the Bridge program. Tracking of program participants through National Clearinghouse, institutional data, and /or student personal reporting to determine post-secondary status				
	financial maid,unifrom the fall seme OO - Outcome/Of  Assessment Measure Indirect - Survey -	financial maid,university policy) for participants so that they are prepared to perfrom the fall semester following graduation to the following semester(Imported)  OO - Outcome/Objective (administrative units);  Assessment Measure  Indirect - Continued participation in program activities. Successful completion of the Bridge program. Tracking of program participants through National Clearinghouse, institutional data, and /or student personal reporting to determine post-			

Goal/Objective	Participants served during the project year will have a cumulative GPA of 2.5 or better on a four
	point scale at the end of the school year (high school GPA).(Imported)

Legends	OO - Outcome/Objective (administrative units);			
Standards/Outcomes				
Assessment Measures				
	Assessment Measure	Criterion	Attachments	
	Indirect - Evaluation of high school transcript/grades. (Other)	70% of participants served during the project year will have a cumulative GPA of 2.5 or better on a four point scale at the end of the school year (high school GPA).(Imported). High school transcripts and grade reports will be examined to determine if participant achieved a GPA of 2.5 or greater.		
		participant achieved a GPA of 2.5 of greater.		

Goal/Objective		erved during the project will continue in school for the neadle, or would have graduated from secondary school with a	
Legends			
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments
	Direct - Post- Secondary Graduation (Other)	85% of project participants served during the project will continue in school for the next academic year, at the next grade level, or would have graduated from secondary school with a regular diploma.(Imported).	

Goal/Objective	Tracking of program participants through National Clearinghouse, institutional data and/or student personal reporting will be conducted to determine post-secondary enrollment status. Assessment will take place the fall, semester immediately following graduation from high school. The Student Clearinghouse Database will be used tom determine student enrollment in post-secondary education. In addition, students maybe contacted individually.
Legends	
Standards/Outcomes	

Assessment Measure	Criterion	Attachments
Indirect - Post secondary education enrollment (Other)	75% of all current and prior UB participants, who at the time of entrance into the project had an expected high school graduation date in the school year, will enroll in a program of post secondary education by the fall term immediately following high school.(Imported)	

Goal/Objective	Continued participation in prog	ram activities until the end of the program year,	August 31
Legends			
Standards/Outcomes			
Assessment Measures			
	Assessment Measure	Criterion	Attachments
	Indirect - Based on participation in UB activities. (Other)	. 70% of students selected will continue in the program until graduation from high school(Imported)	

#### **Program / Department Assessment Narrative**

The primary purpose of assessment is to use data to inform decisions and improve programs (student learning) and departments (operations); this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. In the space below, describe the program's or department's overall plan for improving student learning and/or operations (the "assessment plan"). Consider the following:

- 1) What strategies exist to assess the outcomes?
- 2) What does the program/department expect to achieve with the goals and objectives identified above?
- 3) How might prior or current initiatives (improvements) influence the anticipated outcomes this year?
- 4) What is the plan for using data to improve student learning and/or operations?
- 5) How will data be shared within the Program/Department (and, where appropriate, the College/VP-area)?

#### **Assessment Process**

As a College that offers a wide range of academic support programming to achieve student success, our collective assessment is based on the Council for Advancement of Standards in Higher Education (known as CAS). Our overall strategy primarily involves around student performance and feedback data that is analyzed using both formative and summative evaluation processes. The main goal is to improve our service delivery protocols that impact student performance through dynamic engagement and feedback from administrators, support staff, student employees, campus partners and students enrolled in our varied University College programs: On-campus and Off-campus Trio Programs, Bachelor of General Studies (BGS) Curriculum (campus based and online students), and the UL Lafayette Honors

#### Program.

Guided by specific and measurable annual objectives, each subdivision of the College is expected to use student performance data to assess the extent to which each program has met its unique goals, targets, and objectives that independently and collectively impact student retention and graduation. Five principles guide our Division's collection and use of data:

- 1. The Division's leadership fosters a culture where team members are not afraid of data. Rather the culture is designed to encourage honest assessments to be used to improve student outcomes and not to penalize staff efforts or shortcomings.
- 2. The Division stresses the use of a variety of sources to validate data and to show patterns of improvement or need for improvement that shape new or modified service delivery.
- 3. The Division encourages using data to identify gaps in student learning. Using data from multiple sources is helpful in identifying hidden performance gaps and support opportunities. The University's retention and graduation rates are key benchmarks for measuring the Division's contributions and/or opportunities for improvement.
- 4. The Division encourages extensive dialogue among all team members to reflect upon improvement opportunities and achievements. For example, regarding Off and On-Campus Trio programs, continuity of services is monitored to leverage limited resources that impact maximum student outcomes. Other examples of Inter-program partnerships are hiring former Trio Participants and Honor students as Peer-tutors and student employees and connecting BGS majors to Trio services are key in leveraging student performance outcomes.
- 5. The Division encourages the use of data that is not removed from the day-to-day functions of supporting students. Monitoring the daily use of services--from tutoring to advising to Honor's Learning Communities participation—staff are required to use multiple data sources daily as building blocks to make adjustments as needed throughout the assessment cycle to improve services and student performance.

Data are shared with individual team members, College wide and University wide partners and stakeholders periodically throughout the assessment cycle and annually to prepare for the new cycle and for establishing new targets. Ultimately, assessment data are used by the University College Dean who consults with the Vice President of Academic Affairs on at least a quarterly basis to measure the College's contributions to the University's mission.

# Results & Improvements (due 9/15/18)

#### **Results and Improvement Narratives**

Assessment List Findings for the Assessment Measure level for Conduct a Summer Bridge program to prepare Upward Bound first-time freshman for transition to college in order to increase their enrollment in college the following fall.(Imported)

Goal/Objective	Conduct a Summer Bridge program to prepare Upward Bound first-time freshman for transition to college in order to increase their enrollment in college the following fall.(Imported)					
Legends	OO - Outcome/Objective (admir	OO - Outcome/Objective (administrative units);				
Standards/Outcomes						
Assessment Measures						
	Assessment Measure	Criterion				
	Direct - College Enrollment following high school graduation. (Other)  Tracking of program participants through National Clearinghouse, institutional data, and /or student personal reporting to determine post-secondary status.					
Assessment Findings						

Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives
Direct - College Enrollment following high school graduation. (Other)	Has the criterion Tracking of program participants through National Clearinghouse, institutional data, and /or student personal reporting to determine post- secondary status. been met yet? Met	A successful summer Bridge program was conducted. 86% of UBII Bridge participants enrolled in postsecondary education following their participation in the 2017 Bridge Program.		- Assessment Process: Continuous monitoring: Continue to provide resources/advising to assist participants with enrollment in postsecondary education.

Assessment List Findings for the Assessment Measure level for Provide enhanced academic support services: workshops during summer Bridge (study skills, financial maid,university policy) for participants so that they are prepared to persist in college from the fall semester following graduation to the following semester(Imported)

Goal/Objective	Provide enhanced academic support services: workshops during summer Bridge (study skills, financial maid,university policy) for participants so that they are prepared to persist in college from the fall semester following graduation to the following semester(Imported)						
Legends	OO - Outcome/0	Objective (adminis	strative units);				
Standards/Outcomes							
Assessment Measures							
	Assessment Measure	Criterion					
	Indirect - Surve - students	Indirect - Survey - students  Continued participation in program activities. Successful completion of the Bridge program. Tracking of program participants through National Clearinghouse, institutional data, and /or student personal reporting to determine post-secondary status					
Assessment Findings							
	Assessment Measure	Criterion	Summary	Attachments of the Assessments	Improvement Narratives		
	Indirect - Survey - students	Has the criterion Continued participation in program	A successful summer Bridge program was conducted. 86% of UBII Bridge		- Assessment Process: Continuous monitoring: Continue to		

		activities. Successful completion of the Bridge program. Tracking of program participants through National Clearinghouse, institutional data, and /or student personal reporting to determine post-secondary status been met yet? Met	participants enrolled in postsecondary education following their participation in the 2017 Bridge Program. Students indicated that the meetings/workshops were helpful.		provide resources/advising to assist participants with enrollment in postsecondary education.
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# Assessment List Findings for the Assessment Measure level for Participants served during the project year will have a cumulative GPA of 2.5 or better on a four point scale at the end of the school year (high school GPA).(Imported)

Goal/Objective	Participants served during the project year will have a cumulative GPA of 2.5 or better on a four point scale at the end of the school year (high school GPA).(Imported)						
Legends	OO - Outcome/Obj	ective (a	administrative u	ınits);			
Standards/Outcomes							
Assessment Measures							
	Assessment Mea	asure	Criterion				
	Indirect - Evaluati high school transcript/grades. (Other)		70% of participants served during the project year will have a cumulative GPA of 2.5 or better on a four point scale at the end of the school year (high school GPA).(Imported). High school transcripts and grade reports will be examined to determine if participant achieved a GPA of 2.5 or greater.				
Assessment Findings							
_	Assessment Measure	Crite	rion	Summary	Attachments of the Assessments	Improvement Narratives	
	Indirect - Evaluation of high school	70% o	he criterion of ipants served g the project	78% of participants served during the		- Assessment Process: Continuous monitoring:	

transcript/grades.	year will have a	project year	Continue to
(Other)	cumulative GPA of	maintained	provide
	2.5 or better on a	а	resources/advising
	four point scale at	cumulative	to assist
	the end of the	GPA of 2.5	participants with
	school year (high	or better on	academic
	school	a four point	improvement.
	GPA).(Imported).	scale at the	
	High school	end of the	
	transcripts and	school year	
	grade reports will	(high school	
	be examined to	GPA).	
	determine if		
	participant		
	achieved a GPA of		
	2.5 or greater.		
	been met yet?		
	Met		

Assessment List Findings for the Assessment Measure level for Project participants served during the project will continue in school for the next academic year, at the next grade level, or would have graduated from secondary school with a regular diploma.(Imported)

Goal/Objective	at the next grad	Project participants served during the project will continue in school for the next academic year, at the next grade level, or would have graduated from secondary school with a regular diploma.(Imported)					
Legends							
Standards/Outcomes							
Assessment Measures							
	Assessment Measure						
	Direct - Post- Secondary Graduation (Of					rade level, or would	
			, , , , ,	·			
Assessment Findings							
	Assessment Measure	Criter	ion	Summary	Attachments of the Assessments	Improvement Narratives	
	Direct - Post- Secondary Graduation (Other)	85% c partici during	ne criterion of project pants served the project will ue in school for	94% of project participants served during the		- Assessment Process: Continuous monitoring: Continue to provide	

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Assessment List Findings for the Assessment Measure level for Tracking of program participants through National Clearinghouse, institutional data and/or student personal reporting will be conducted to determine post-secondary enrollment status. Assessment will take place the fall, semester immediately following graduation from high school. The Student Clearinghouse Database will be used tom determine student enrollment in post-secondary education. In addition, students maybe contacted individually.

Goal/Objective	student persona Assessment will school. The Stud	Tracking of program participants through National Clearinghouse, institutional data and/or student personal reporting will be conducted to determine post-secondary enrollment status. Assessment will take place the fall, semester immediately following graduation from high school. The Student Clearinghouse Database will be used tom determine student enrollment in post-secondary education. In addition, students maybe contacted individually.					
Legends	_						
Standards/Outcomes							
Assessment Measures							
	Assessment Criterion Measure						
	Indirect - Post secondary education enrollment (Other)  75% of all current and prior UB participants, who at the time of entrance into the project had an expected high school graduation date in the school year, will enroll in a program of post secondary education by the fall term immediately following high school.(Imported)				school graduation of post secondary		
Assessment							
Findings	Assessment Measure	Criteri	on	Summary	Attachments of the Assessments	Improvement Narratives	
	Indirect - Post secondary		e criterion f all current for UB	86% of all current and prior UB		- Assessment Process: Continuous	

enrollment (Other)	the time of entrance into the project had an expected high school graduation date in the school year, will enroll in a program of post secondary education by the fall term immediately following high	who at the time of entrance into the project had an expected high school graduation date in the school year, enrolled in a	Continue to provide resources/advising to assist participants with enrollment in postsecondary education.
	program of post	school	
	•	date in the	
	-	-	
	been met yet?	post	
	ME	secondary education by	
		the fall term.	

# Assessment List Findings for the Assessment Measure level for Continued participation in program activities until the end of the program year, August 31

Goal/Objective	Continued partic	ipation in program a	ctivities until the er	nd of the program	year, August 31
Legends					
Standards/Outcomes					
Assessment Measures					
	Assessment N	<b>l</b> leasure	Criterion		
	Indirect - Based in UB activities	d on participation . (Other)		selected will cont om high school(In	inue in the program nported)
Assessment Findings	Assessment Measure	Criterion	Summary	Attachments of the	Improvement Narratives
				Assessments	
	Indirect - Based on participation in UB activities. (Other)	Has the criterion . 70% of students selected will continue in the program until graduation from high school(Imported) been met yet? Met	96% of the 2016-2017 UBII participants continued in the program through August 31, 2017.		- Assessment Process: Continuous monitoring: UB II staff will continue to advise/counsel all participants and monitor program activities, such as after-school and Saturday Enrichment

		sessions.
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## Reflection (Due 9/15/18)

#### Reflection

The primary purpose of assessment is to use data to inform decisions and improve programs and operations; this is an on-going process of defining goals and expectations, collecting results, analyzing data, comparing current and past results and initiatives, and making decisions based on these reflections. Recalling this purpose, respond to the questions below.

1) How were assessment results shared in the program / department? Please select all that apply. If "other", please use the text box to elaborate. Distributed via email Presented formally at staff / department / committee meetings Discussed informally (selected) Other (explain in text box below)

#### 2) How frequently were assessment results shared?

Frequently (>4 times per cycle)
Periodically (2-4 times per cycle)
Once per cycle (selected)
Results were not shared this cycle

#### 3) With whom were assessment results shared?

Please select all that apply.

Department Head (selected)

Dean / Asst. or Assoc. Dean

Departmental assessment committee

Other faculty / staff (selected)

4) Consider the impact of prior applied changes. Specifically, compare current results to previous results to evaluate the impact of a previously reported change. Demonstrate how the use of results improved student learning and/or operations.

Current findings indicate an increase (from last year) in Bridge participants' post secondary enrollment the fall semester immediately following graduation from high school. Students utilized ACT resources more readily, competed and received more scholarships than the year before, and demonstrated a more serious commitment to enroll in post secondary education.

5) Over the past three assessment cycles, what has been the overall impact of "closing the loop"? Provide examples of improvements in student learning, program quality, or department operations that are directly linked

#### to assessment data and follow-up analysis.

The unit has learned that the UBI staff's persistent monitoring of senior participants is necessary to ensure that UB seniors are on track regarding the necessary paperwork needed for financial aid, admissions, and scholarships.

#### **Attachments (optional)**

Upload any documents which support the program / department assessment process.